



2241 FEWS CHAPEL ROAD
GREER, S.C. 29651

Customer Notice

To: All Cliffs Valley North Water Customers
From: The Blue Ridge Rural Water Company
Date: November 23, 2010

As all of you are aware the Cliffs Valley North (CVN) Water System has limited water available at this time. In September 2010 the Blue Ridge Rural Water Company (BRRWC) was notified that the Cliffs Communities no longer had the desire to purchase the Cliffs Valley North System. After this notification the Board of BRRWC moved swiftly to prepare a plan to correct this impending water shortage. As part of this correction plan full authority has been given to the management of BRRWC to complete the final design, engineering, and construction of the budgeted \$1,700,000 system improvement needed to provide adequate water. The Cliffs Communities have made it very clear to both the lot owners and BRRWC that they will fully fund this improvement.

BRRWC has owned the CVN Water System for the past 10 years. Throughout these years the system has failed to generate the needed revenue to cover the system expenses. Much of the water system that supplies water to your homes is made of PVC or other poly pipe products that have a limited useful life. Last year the BRRWC spent more than \$40,000 to replace a short section of this pipe on Misty Valley. In an effort to bring this system "into the black" and create a capital replacement account the Board of BRRWC approved increasing the minimum to all CVN customers by \$22.00 per month. This \$22.00 per month increase consists of an \$11.00 per month to generate the needed funds for the system to break even or "be in the black" and \$11.00 per month to start funding a program to replace the ageing PVC lines.

New Rate Schedule for Cliffs Valley North

	Customers with two water meters or no irrigation system as defined by BR policy 3.0	Customers with one water meter and an irrigation system as defined by BR policy 3.0
First 3,000 gallons	Minimum base rate (\$38.00 per Month) Break even Revenue Fee (\$11.00 per Month) Capital Replacement Fee (11.00 per Month) New Monthly Base Fee = \$60.00 per Month	
Next 7,000 gallons	Above, plus Tier 1 rate (\$4.10 per 1,000 Gallons)	
Next 6,800 gallons	Above, plus Tier 2 rate (\$8.20 per 1,000 Gallons)	
Per 1,000 gallons For 16,800 – 33,600	Above, plus Tier 3 rate (\$11.25 per 1,000 Gallons)	Above, plus Tier 3 rate (\$15.35 per 1,000 Gallons)
Per 1,000 gallons For 33,600 – 50,400	Above, plus Tier 4 rate (\$13.81 per 1,000 Gallons)	Above, plus Tier 4 rate (\$26.11 per 1,000 Gallons)
Per 1,000 gallons For 50,400 – 67,200	Above, plus Tier 5 rate (\$17.01 per 1,000 Gallons)	Above, plus Tier 5 rate (\$44.94 per 1,000 Gallons)
Per 1,000 gallons For over 67,200	Above, plus Tier 6 rate (\$21.01 per 1,000 Gallons)	Above, plus Tier 6 rate (\$77.90 per 1,000 Gallons)

The above rate schedule will be used to calculate your usage starting with the billing month of December 2010 and will be reflected in your bill you will receive in January 2011. If you have additional questions please contact BRRWC at (864)895-1719.